

Introduction

This document explains why patient information is collected by the Renal Association (RA) and how that information may be used by the RA. This is called a Fair Processing Notice or Privacy Notice. It describes how the RA collects, uses and processes the personal data and associated information of patients and how, in doing so, it complies with its legal obligations to those patients. The privacy and confidentiality of all patients is important and the RA is committed to safeguarding data privacy rights.

What is the Renal Association?

The Renal Association (RA) is a not-for-profit organisation registered with the Charity Commission which functions as a membership organisation for healthcare professionals caring for people with kidney disease. Its primary goal is improving the quality of treatment and outcomes for patients diagnosed with kidney disease. This goal is achieved through the RA's operational arms for which the RA is **data controller**.

Key Definition

Data Controller: the organisation which decides why and how your data will be processed. They are responsible for ensuring that your data is used lawfully and securely.

The RA's operational arms are:

The UK Renal Registry (UKRR): A national clinical registry which collects data on patients diagnosed with kidney disease. The UKRR uses the data it collects to audit the quality of patient care and outcomes at each of the 94 (71 adult, 13 paediatric) renal centres in the UK. The collected data is also used to form a research database which researchers based in academic or health institutions can apply to in order to carry out research improves the care and outcomes of renal patients.

The National Registry of Rare Kidney Diseases (RaDaR): A research database which recruits patients who have been diagnosed with a rare kidney disease to make it easier to identify groups of potential participants for research. Patients recruited to RaDaR will be the offered the opportunity to participate in clinical trials and studies that may benefit them and improve the treatment and outcomes of their rare kidney disease.

Both operational arms are run out of the RA's office in Bristol.

Where does the RA collect data from?

The RA collects the majority of the data it processes directly from the renal centres and hospitals where patients are treated. However, the RA also receives data from other national sources such as NHS Digital and the Scottish Renal Registry.

Renal Association

Patient Privacy Notice



Renal Centres

Renal Centres in the UK are required by the NHS to send the RA data on the number of patients they treat, the treatment those patients receive, and an overview of the patient's health. This data is sent through a number of different methods, depending on the type of IT the hospitals use and the intended use of the data. All renal centres are required to send data to the RA quarterly to be included in the UKRR's audit, and the majority of hospitals also send daily data which supports audit while also being used for RaDaR and electronic patient records.

Scottish Renal Registry (Scotland only)

In Scotland, renal centres send their data to the Scottish Renal Registry, which conducts audits similar to the ones carried out by the UKRR on the national scale. Once a year, after the Scottish registry has published its annual report, they send the RA data on Scottish patients to be included in the UKRR's analyses and reports.

Acute Trust Laboratories (England only)

When a patient needs to have their blood tested, either in hospital or when visiting their GP, the test itself is carried out at a nearby specialist laboratory. When testing blood, laboratories in England are required to run tests to check for Acute Kidney Injury (a drop in kidney function). As well as telling the hospital or GP so that the patient can be treated, the laboratories also have to report the result to the RA who keeps track of the number of cases of AKI in England.

Informatics Services

As well as sending data to the RA, the renal centres / hospitals in the UK are required to share data with other NHS or health organisations. These organisations will use this data to assess how hospitals are performing in different ways and make sure that hospitals have the money and resources they need to provide good quality of care for its patients.

Rather than collect the same data from hospitals twice, these informatics services allows organisations like the RA apply to collect patient data through them. Receiving this additional data allows the RA to get a wider and more accurate understanding of how renal centres provide care for their patients as well as getting a better view of the patient's overall health.

The RA collects data from four informatics services:

Informatics Service	What they do	Data Shared with the RA
NHS Digital	Collects and uses data to support the NHS in its work as well as facilitating audit and research for organisations such as the RA.	Data on patient's visits to hospital Data on when and how patients died
NHS Blood & Transplant	Co-ordinates the collection and use of all blood and organ donations in the UK.	Data on patients who have received kidney transplants

Public Health England	Seeks to protect and improve the nation's health through audit and research.	Data on the number and types of infections reported by renal centres
NHS Wales Informatics Service	Collects and uses data to support the NHS in Wales	Data on patient's visits to hospital in Wales
Intensive Care National Audit & Research Centre	Collects and uses data to analyse and report on how patient admitted to intensive care are treated	Data on kidney patients who are admitted to intensive care

What data does the RA collect?

Identifiers

When collecting data about patients, the RA collects three identifiers:

- Name
- Date of Birth
- NHS Number (CHI Number in Scotland or H&C Number in Northern Ireland)

The identifiers are used to make sure that the RA is collecting data on the correct patients. This is especially important as often the RA collects data over several years and on patients who move around the country or are treated at different hospitals.

The identifiers are also used to link the data held by the RA with data held by the informatics services that are described above. More information about how the RA links data can be found in "Who does the RA share data with? And why?"

Demographic Information

The RA collects data describing the types of people who have kidney disease including race, ethnicity, socio-economic status (based on postcode), sex and gender. This data allows the RA to analyse if kidney disease is more or less common in certain groups and if there are any differences in how different groups of patients are treated.

Clinical Information

The RA collects data relating to the patients' health and the treatment they are receiving for it. This includes results of blood and bio-chemical tests, the medication the patient is taking, and the frequency, duration and type of dialysis the patient is on.

As well as data directly relating to the patient's kidney health, the RA also collects information on the patient's wider health, including if the patient has any other health issues such as diabetes or heart disease.

Patient Reported Measures Information

During the course of their treatment, patients are asked to complete questionnaires on subjects such as their symptoms, how they are feeling or what they think about the quality of care they are

receiving. Collectively, the information collected from these questionnaires is known as Patient Report Measures, and is analysed by the RA to help hospitals identify areas where they might be able to improve.

What does the RA do with the data it collects?

UK Renal Registry

Audit

Each year, the UKRR creates reports that show how each renal centre or hospital has performed in treating patients with kidney disease compared to the standards that have set by the NHS. To produce these reports, patient data is processed through the following steps.

- **Collection** – Local hospital IT systems collect and store information on patients with kidney disease. From this data the hospital sends, via secure email, a pre-determined set of data on each patient to the RA who store it securely in the UKRR's database.
- **Validation** – The UKRR runs the data through a series of specialist computer programs which check that the data is accurate. Where errors are found the UKRR will ask the hospital to correct it.
- **Linkage** – The cleaned data is linked with data from the informatics services. This involves sharing the NHS number of each patient with the informatics service, and requesting that the service sends back data they currently hold for that patient.
- **Analysis** – Patient identifiers are removed from the data and sent to the UKRR's statistics team for analysis. These analyses produce a series of tables and graphs showing how each hospital has performed against the standards set by the NHS.
- **Publication** – The results of the analyses are put together into a report which explains what each table and graph means. Once complete, the report is published online and hardcopies sent to senior NHS staff.

The information published in the UKRR's reports is also available via an online data portal where patients and clinical staff can more easily compare renal centres and access the information that is important to them.

Research

The data that are collected and validated for the UKRR's audit are also included in a research database hosted by the registry. This database is used to support research into kidney disease. Researchers either employed by the RA or based in hospitals and universities across the UK can apply to have data from the database shared with them so that they can carry out their research. The data is only released for ethically approved projects and where the researcher can prove that they will use the data responsibly and securely, in line with data protection law. Examples of the sort of research that has used data supplied by the UKRR can be found on the RA website.

Renal Association

Patient Privacy Notice



Quality Improvement

The RA works with renal centres in the UK to identify areas where the quality of patient care can be improved and help implement projects that will achieve these improvements. The success of the quality improvement programs are measured by the data collected by the renal centres compared to the data processed by the UKRR for audit purposes.

Electronic patient records

The RA works with providers of electronic patient records to allow for kidney patients to log in and view their test results and other information relating to their condition.

The data displayed in the electronic patient records is sent from the renal centres on a daily basis to the UK Renal Registry to support its audit work. These data are then uploaded to the electronic patient records to which patients have signed up. From there patients can log on to view their results.

RaDaR

Patients with rare kidney diseases may be asked to participate in RaDaR by a member of the clinical team at the hospital where they are being treated. Participation is entirely voluntary and refusing to participate has no effect on the quality of the treatment the patient receives. Once a patient is recruited to participate in RaDaR, a research nurse at their hospital will input information about the patient, their condition, health and their treatment they are receiving onto RaDaR via a secure webserver.

Patients on RaDaR are grouped together based on their disease or condition. Each group is managed by a senior kidney doctor who looks for possible studies or clinical trials that the group would be eligible for. Where suitable trials are found, patients are informed through their hospital and asked if they would like to participate in the trial or study.

The data from RaDaR is also processed by the UKRR to support its audit work.

Who does the RA share data with? And why?

Key definitions

Identifiable data: Information which can directly identify an individual. It will contain identifiers such as Name, Date of Birth, NHS Number.

Pseudonymised data: Information where the identifiers are replaced by a unique pseudonym with the identifiers stored separately. It means that the individual can only be identified if the pseudonym is combined back with the identifiers.

Aggregate data: Information that does not report individuals but counts of people with certain criteria. For example, the number of people who are receiving a specific treatment at a hospital. Individual people cannot be identified in aggregate data.

Linkage: The process of combining two or more sets of information, usually held by separate organisations. Linking datasets requires a match for an identifier (such as NHS No.) from one dataset in the other and returning any information connected to that identifier

To help the Renal Association achieve its goals of improving the quality of care and outcomes for patients with kidney disease, there are instances where it shares patient data with other organisations.

Purpose	Organisations	Level of data	Details
Linkage	NHS Digital NHS Blood & Transplant Public Health England NHS Wales Informatics Service Intensive Care National Audit & Research Centre	Identifiable/ Pseudonymised (ICNARC only)	The RA shares patient identifiers with each organisation so that they can send data on those patients for the RA to use in its work.
Audit	NHS England Clinical Commissioning Groups European Renal Registry	Pseudonymised/ Aggregate	As an audit body, the RA has a responsibility to provide reports to health authorities in the UK to help them ensure that the standard of care is to an acceptable level and that all hospitals have the resources and money to provide high quality care for patients. Through the UKRR the RA also participates in a European-wide audit carried out by the European Renal Registry. The European Renal Registry compares how countries across the continent treat kidney patients and reports on best practice.
Research	NHS Hospitals UK Universities European Renal Registry	Pseudonymised/ Aggregate	Researchers can apply to the UKRR and/or RaDaR

What is the RA’s legal basis for processing data?

Personal identifiable data

Key definition

Personal identifiable data: Any information that can identify a particular person. This can be directly through information such as a person’s name, or indirectly using identification numbers (e.g. NHS No.) or email address.

To process personal identifiable data for the purposes defined in this privacy notice, the RA relies on the legal basis of **legitimate interest** (article 6(1)(f) of the General Data Protection Regulation

Renal Association

Patient Privacy Notice



(GDPR)). This means that the RA believes, and can evidence, that the work it does involving personal data has justifiable benefits for patients, clinicians, and its members, without unfairly impacting on individuals' privacy.

The RA's justification for processing personal identifiable data differs slightly depending on the purpose it is being used for. For each purpose, the RA has evidenced its justification for processing data in a document called a "Legitimate Interest Assessment". T

Special category data

Key definition

Special category data: Data that due to its sensitive nature is given special protection under data protection law. Special category data includes data relating to a person's health, genetic and biometric information, their race and ethnicity, their political, religious or philosophical beliefs/affiliations, or their sexual orientation and sex life.

The RA collects special category data regarding the individuals' health, race/ethnicity, and sex/gender. The legal basis for the processing of these data items differs by purpose as seen below.

When processing data for the UKRR's audit and quality improvement functions as well as data for electronic patient records, the RA relies on the legal basis defined in Article 9(2)(h) of the GDPR which allows for special category data to be used for the **provision and management of health management systems**.

When processing data for research, whether as part of the UKRR's research database or part of RaDaR, the RA relies on the legal basis defined in article 9(2)(j) of the GDPR which allows for special category data to be used **for the purposes of conducting statistical research**.

Confidential patient information

Key definition

Common Law Duty of Confidentiality: This law requires healthcare professionals to not share a patient's confidential information with anyone unless the patient has provided their consent to do so or the sharing is necessary for the patient's direct healthcare.

Secondary uses approvals: Secondary uses are activities where a patient's data is used by the NHS and other organisations (such as the RA) for purposes that aren't directly to the patient healthcare e.g. allowing hospitals to decide where and how to spend its money or for registries to conduct audits. To allow these activities to operate smoothly, the government allows organisations to apply for permission to use patient data for secondary uses without patient consent.

The medical information that is created as part of your treatment (e.g. clinical tests, blood results etc.) is covered by the **common law duty of confidentiality**, meaning that it can only be shared with the RA if you have given your consent for it to be shared, or where the RA has received special permission from the government to collect it without your consent, known as **secondary uses approvals**.

Secondary use approvals

The RA holds secondary use approvals to collect and process confidential patient data for the purposes of the UKRR's audit, quality improvement and research work. These approvals are renewed every year.

Patients are able to opt-out of having their confidential data shared with the UKRR at any time. Details on how they can do this can be found in "How to opt-out of your data being sent to the Renal Association" below.

Consent

When signing up to participate in RaDaR and/or an electronic patient record platform, patients provide their consent for their confidential information to be processed for these purposes.

Patients completing the Your Health Survey questionnaires also provide consent for their data to be processed in order to analyse the results of the survey and report the findings back to the patient's renal centre.

Data Processors

Key Definitions

Data processor: an organisation which processes data on behalf of a data controller. Such organisations will be contracted by the data controller for specific tasks which require the processing of personal data.

The Renal Association employs a number of organisations which provide services which allow the RA to carry out its work. Not all of these organisations are data processors for patient information; however, the three organisations listed below are data processors as they process patient data on behalf of the RA.

North Bristol NHS Trust (NBT) – NBT supplies the computers and IT support through which the RA employees carry out their day to day work. As part of the service provided by NBT they provide data storage for the RA on which some patient data is stored. NBT employees cannot see what is inside the storage the RA uses.

AIMES Data Management (AIMES) – AIMES provides secure data storage for the RA. Like with NBT the RA entrusts AIMES with storing patient information, but AIMES employees cannot see the information which the RA stores on their servers.

Patient's Know Best (PKB) – The RA works with PKB to provide digital health records for renal patients across the UK. This involves the sharing of patient information between the two organisations, firstly to allow patients to see up to date information about the care they are receiving and secondly to allow the RA access to additional information which can be used to audit the quality of care being provided as part of the UKRR's audit.

Renal Association

Patient Privacy Notice



Each of these organisations processes data on behalf of the RA under the terms of a contract specifically stating the services they are to provide and limiting how they are allowed to process patient information. All of the RA's data processors have proven that they have high levels of data security measures in place, having been assessed by independent bodies on a regular basis to ensure standards are maintained.

How does the RA protect the data it processes?

The RA works hard to ensure that it maintains high standards of information security, especially when working with patient information.

The RA is based in a secure office which requires a swipe card to access on a site that is monitored by CCTV and regular security patrols 24 hours a day.

The RA has implemented a number of policies setting out how it expects its staff to behave when working with patient data, including setting what data certain staff members can have access to, ensuring that all data is stored securely, whether on a computer or in a lock filing cabinet and how securely send data when sharing it with the organisations listed in this privacy notice.

All RA staff are the subject of security checks when they are employed. They must complete data protection training annually and the data protection officer carries out random spot checks to ensure that information security standards are maintained.

Every year the RA completes an assessment set by the NHS to show that it is complying with its responsibilities under data protection law and protecting patient data to a high standard.

What are a patient's rights as a data subject?

This section describes how patients can access, amend, erase and move their personal data, withdraw their consent and object to or raise concerns about the data that the RA holds and processes

Right to be informed

Patients have the right to be informed about how their personal information is used by the RA. This privacy notice, along with the other patient information provided on the RA website goes some way to fulfilling this right. However, if a patient wishes to receive more details on how their personal information is used by the RA they can make a written request (see the section below on 'How to contact the RA'). Patient requests to the RA will normally receive a response within one month.

Right of access

Patients have the right to see or have a copy of their personal information held by the RA. If a patient wants to receive this information, they should make a written request to the RA (see the section below on 'How to contact the RA'). The RA will normally provide the patient with their

information within one month of receiving all the information needed from you to respond to your request.

Right to rectification

Patients have the right to have their information amended. In the first instance patients should contact the renal unit/hospital where they receive treatment if they wish for the information at the RA to be corrected. The renal unit/hospital treating the patient regularly sends patient information to the RA and information should be corrected on the renal unit/hospital records. A corrected file will then be sent to the RA by the renal unit/hospital.

Right to erasure

Patients can request in writing to have their identifiable data at the RA erased at any time. This right does not extend to information that has been anonymised. The RA will respond to a patient's request within one month. Patients can contact their renal unit/hospital or the RA directly when they want to have their identifiable data erased from the RA database (see the section 'How to contact the RA' for our contact details).

Right to data portability

Patients have the right to request a secure transfer of their data from the RA to another data controller. On request the RA will transfer patient data to them or directly to a third party of the patient's choosing in an accessible format. Patients should make the request in writing to the RA (see the section below on 'How to contact the RA'). No fee will be payable and the information will be transferred within one month.

Right to object

The RA uses patient information for the purposes described in this notice. If a patient does not agree with this they have the right to object. The section below on 'Objections and complaints' explains who patients can contact if they have an objection. The RA will respond to patient objections within a month (although they may be allowed to extend this period in certain cases).

How to opt-out of your data being sent to the Renal Association

Patients who wish to opt-out of having their data submitted to the RA for use in the UKRR's audit and research work can do so either by speaking to the doctors or nurses at the hospital where they are treated and request to opt-out.

Alternatively, patients can opt-out using NHS Digital's National Data Opt-out programme available here: <https://www.nhs.uk/your-nhs-data-matters/>

Either of these methods will inform the RA of the patient's choice.

Who can patients contact if they have questions or concerns?

Information Commissioner's Office

Should you have any concerns about how your information is managed, please contact the data protection officer for the Renal Association (see the section below on 'How to contact the Renal Association'). If you are still unhappy following a review by the data protection officer, you have a right to lodge a complaint with the Information Commissioner:

Information Commissioner:
Wycliffe house
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545745
<https://ico.org.uk/>

How to contact the Renal Association

If you have any questions regarding this privacy notice, how your data are used, or wish to exercise your rights, please contact the RA using the details below.

Key Definitions

Data Protection Officer:

Caldicott Guardian:

The Renal Association's data protection officer is: Mr Tom Gray

He can be contacted by:

Post:
Tom Gray
The Renal Association
Brandon House, Building 20a
Southmead Road
Bristol
BS34 7RR

Tel: 0117 4148 157
Email: tom.gray@renalregistry.nhs.uk

Alternatively, you can contact:
Head of Operations – Dr Retha Steenkamp
Email: retha.steenkamp@renalregistry.nhs.uk

Renal Association Patient Privacy Notice



Or

The Caldicott Guardian – Dr James Medcalf
Email: james.medcalf@nhs.net

Changes to this notice

The RA may amend this privacy notice from time to time. If you are dissatisfied with any aspect of this privacy notice or wish for further clarification, please contact the data protection officer.